

Character Entertainment Booking Agreement:

Cancellations & Rescheduling

- Deposits are non-refundable.
- If you need to reschedule, we will do our best to accommodate your new date based on availability.
- If a performer becomes unavailable due to illness, emergency, or circumstances beyond our control, we will make every effort to provide a suitable replacement. We always have at least one performer “on call” as backup. But if for any reason there is a medical emergency or the weather becomes too extreme for us to attend your event, you will receive a full refund on your deposit. We will work with you if you would like to reschedule, no additional deposit required.

Event Requirements

To help us provide the best experience possible, we ask that:

- An adult remain present throughout the appearance.
- The performance area be safe and suitable for activities. Parties with a Princess performers and character attendants reserve the right to leave if at any point the situation becomes unsafe. No refund would be given in that case.
- Outdoor events have an indoor or covered backup location available in case of inclement weather.

Photos & Social Media

Social media and reviews are some of the easiest and most effective ways to help our small business grow and bring magic to even more families! ✨

If you share photos or videos of our characters at your event or for promotion for your event, we would greatly appreciate it if you could tag us and/or include our logo. 💖

Our character attendants may also take photos or videos during events/parties to help performers review their appearances and continue improving their performances. Attendants are trained to focus on the characters and avoid capturing children's faces whenever possible.

Upon booking, you will be asked whether you consent to photos and/or videos from your event being used on our website and social media platforms. Your privacy and preferences are important to us, and we will always respect your decision. 💖